

PLACE STAMP HERE

Penn State Health Life Lion LLC 23 Old Depot Road New Cumberland, PA 17070

#### Dear Resident:

for Penn State Health Life Lion, LLC (PSHLL) provider of both Advanced Life Support and Basic high quality service in South Central Pennsylvania

to protect yourself and your family by becoming

Your paid subscription is vitally important in helping us keep up with the ever-increasing costs equipment and training for our dedicated personnel.

Your paid subscription can also save you money, as it deductible that your insurance company may

Our return mailer shows a New Cumberland address because we have partnered with a thirdparty membership service provider to manage the administrative aspects of this program. This includes return mail, data input of your information and

cligible for Penn State Health Life Lion LLC membership. The subscription program is not available for Medical Assistance recipients.

## Penn State Health Life Lion LLC **Emergency Services**



**Subscription Program Information** 

Northern York Area

Join online at www.PSHLL.com

The official registration and financial information of Penn State Health Life Lion LLC may be obtained from the Pennsylvania Department of State by calling toll-free, within Pennsylvania 1-806-732-0959. Registration does not imply endorsement.



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PennState Health

431 N. 21<sup>57</sup> St, Suite 101 Camp Hill, PA 17011



Penn State Health Life Lion LLC is the designated regional provider of both advanced life support and basic life support services for your area. We provide high-quality emergency medical services and transport patients to all area hospitals.



#### Why should I become a subscriber?

Your subscription will help ensure that Penn State Health Life Lion LLC will have the staff, vehicles and equipment required to provide around-the-clock emergency medical services (EMS) for you and your family.

### If I have health insurance, why do I need a subscription?

Most insurance companies do not pay 100% for ambulance or paramedic services. Your subscription covers any copayments and 50% of your deductible. Non-subscribers may be responsible for full payment of all applicable charges, which often can exceed \$1,000 per trip.

#### How does Penn State Health Life Lion LLC get reimbursed if I am transported to the hospital?

If you are a subscriber and are transported to a hospital by Penn State Health Life Lion LLC, we will submit a bill to your insurance company. We will waive any co-payments and 50% of your deductible.

# What should I do if my insurance company sends a check to me for payment of services provided by Penn State Health Life Lion LLC?

Reimbursement checks, or the same amount, must be sent to Penn State Health Life Lion LLC. If this is not done, your subscription will be terminated, and you will be held responsible for payment of all outstanding balances.

#### What is NOT covered by a subscription?

The following services are NOT covered by your subscription:

- Transports that do not meet medical necessity criteria.
- Alternative modes of non-emergency transportation, such as wheelchair van transports. However, subscribers receive a 20% discount on the base rate.
- Certain non-emergency ambulance transports that may be denied or deemed outside the limits of your insurance coverage.
- Any charges related to excessive mileage or other non-covered charges for transports that are based solely on patient and/or physician preference.
- Services not provided by Penn State Health Life Lion LLC. Reimbursement will not be made for services provided by covering agencies.
- · Helicopter or Air Medical services.
- Other services provided by the Penn State Health system.



Penn State Health Life Lion LLC

'alid: April 1, 2025 – March 31, 202 PLEASE RETAIN THIS CARD.

#### How can I subscribe?

Simply complete the subscription application below and return it with your payment or subscribe securely online at www.PSHLL.com.

Please list names of all members residing in your

household.

Names

Household Address

City Zip

Phone

#### 2025 Subscription Application

Annual subscription rates

☐ Family = \$100
☐ Individual = \$85
Donation (optional) = \$\_\_\_\_\_

Total enclosed = \$

Become a member today. Make check payable to: Penn State Health Life Lion LLC. Use the attached envelope to return your payment or subscribe securely online at www.PSHLL.com.

Your subscription entitles you to unlimited, medically necessary emergency medical service from April 1, 2025 to March 31, 2026. Penn State Health Life Lion LLC reserves the right to bill all available third-party insurances.

For questions or more information, call: 717-763-2108, x2, Monday through Friday, from 8 a.m. to 4 p.m.

Our office is located at: 431 N. 21st St., Suite 101 Camp Hill, PA 17011